



Crest Maritime Services

G-17, Souza Towers, Dr. Rock D'souza Road,
Opp. Municipal Garden, Panjim, Goa - 403 001, INDIA
Web address : www.crestmaritimeservices.com

Tel. No.: +91-832-2432381/2232065 E-mail: tclobo@crestmaritimesevices.com

Crest Maritime Services is an established company, but with an immense amount of experience in the supply of personnel for the cruise-line industry. Our highly skilled teams are all ex-crew and therefore possess firsthand knowledge of the requirements of top-class clientele. Our recruitment techniques encompass all characteristics of supplying personnel for the cruise ship industry. We support our clients in the selection process in recruitment of the ideal individual for each position. We assess the skilled individual, and if required, provide in their training to bring them back up to standard before submission for approval.

Our Mission:

Crest Maritime Services utilizes intelligent and effective recruitment techniques; Crest Maritime Services intention is to exceed our clients' requirements by supplying the ultimate key personnel to enhance their reputation.

Our Vision:

Crest Maritime Services aspires to be the ultimate keystone in the supply of highly professional hospitality recruitment. Our vision is second to none; as our performance record will be exceptional for both our personnel, and ultimately our clients by supplying highly skilled professional work force.

Our Commitment:

Crest Maritime Services commitment is second to none in the cruise-line industry for the supply of superior experienced personnel. We will achieve this success by our top-quality service, our exceptional respect, exclusive creativity, and our definitive teamwork.

Our Values:

- ✦ **Client Satisfaction:** We strive to provide the utmost service to our clients and exceed their expectations and complete satisfaction.
- ✦ **Excellence:** We believe that aspiring to excellence leads to continuous improvement within our organization.
- ✦ **Respect:** We respect our clients and applicants equally. We value our staff members, offer equal opportunity for personal and professional growth and recognize achievement.
- ✦ **Integrity:** We believe in honesty and fairness in our relationship with others.
- ✦ **Communication:** We listen to our clients and applicants and foster open and honest communication.
- ✦ **Teamwork:** We believe that working as a team creates an environment that allows us to exceed our potential



About Crest Maritime Services

Crest Maritime Services constantly strive to provide our clients with the utmost qualified crew. We provide the staffing positions and needs as required by our clients, for example in the following position

Housekeeping (Steward/Stewardess, Public Area Attendant, Utility Cleaner, Laundry, Linen Keeper, etc.) Food & Beverage (Bartenders, Waiters, Supervisors, etc.) Deck & Engine personnel

With the supply of all crew categories of personnel **Crest Maritime Services**, can and will, provide our clients with the essential personnel to fulfill all their requirements. As a supply agency we additionally seek personnel with vast experience and maintain an extensive portfolio of CV's so that we can satisfy them with appropriate employment.

We interview and scrutinize everyone within our range of personnel to ensure they are the real deal before they are positioned within our database and ultimately offered to our clients to ensure the quality of each individual qualifies to their standards.

Crest Maritime Services are flexible with our clients, with regards to their terms and conditions. We pride ourselves in our approach and adaptation to our clients' The main advantage of requests and needs.

The main advantages of Crest Maritime Services:

The ultimate advantage you will benefit by finding your employees through **Crest Maritime Services** against our competitors is our management team has been there and done it and are in total compliance of what is required in a cruise-ship environment. It is simplified when we receive a request for a type of personnel from our client, then we immediately we comprehend what their requirements are, and whom we need to supply. Additionally, when we receive an application from an experienced individual in their field but has not experienced life on a cruise, we can guide and teach them of what will be expected in a cruise-line environment.

Prior we supply a resume to our client, we will select the specific ideal individual and they will be refreshed by going through an extensive program by our own mock interview, character profiles, reference checks, etc. and we supply each individual with our "Ship life Handbook" which clearly explains every necessary details regarding life on a cruise-ship for an individual. Crest Maritime Services pledges to deliver these precise qualities and more to every candidate submitted for approval.

Effective Communication Produces Results:

Since our mission is to assist our clients in meeting their objectives through the selection of high quality, growth-oriented personnel, as we consider each assignment to be unique.

Therefore, to serve our clients competently, **Crest Maritime Services** maintains an enviable communication network through our offices and associates. Consequently, the range of selection is not limited to local candidates but covers the complete labour market – a reach that extends everywhere that expertise in the hospitality/Shipping industry is to be found!

Crest Maritime Services active communication network is supported by regular surveys on industry trends, wage scales, special problems and events of importance to the industry. As a direct result of this on-going program to remain informed, **Crest Maritime Services** is in a position to provide the immediate and personal attention that is required, whether the requirement by continuing or occasional.

Specialists who know and understands your industry:

Crest Maritime Services has an abundance of talented hospitality professional who make it their business to stay well informed on current trends and practices. Our company spends considerable time visiting clients and their ships on request

Where possible, the preference is to conduct on-site meetings. This practice provides an opportunity to review the job description in the work setting, so that **Crest Maritime Services** can effectively evaluate a client's requirements.

With respect to applicant interviews, we are experts at the process of screening and selection to fit specific client employment criteria. **Crest Maritime Services** stakes pride in the discretion practiced during all aspects of the recruiting process.

Of course, all candidates are reviewed with an eye to their career progression, personal development, motivation, references, and contribution to their current or past employers.

Our unique overview of personnel requirements throughout the industry, gives us the expertise to ensure that suitable candidates are not lost because of inadequate offers or that offers are not made at inflated salary levels. The accuracy of our judgement is historically proven by our enviable success rate! In most instances, key personnel placed by **Crest Maritime Services** have gone on to contribute to our client's profits whilst advancing in their careers.

Conclusion:

With our expertise in this field, combined with our drive for perfection, we will assure you the best individual for the job. If you would like to inquire about our services, you can email us at remims@rediffmail.com or by the following address:

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Mr. John Lobo
CEO

Born in Goa, India; John has been involved in the cruise line industry since 1986. Besides experience in the cruise line industry, he also has a background in the field of marketing and service industry. A combination of careers that will ensure professionalism, efficiency and perfection.



Mr. Trevore Lobo
Director

Mr. Trevore Lobo has over 15 years association with the Cruise Line industry globally. Trevore has an extensive repertoire of invaluable experience, both locally and worldwide, in several fields incorporating Hospitality, Marine Safety, Human Resources and the complete Travel Industry. His intense knowledge in the field of recruitment industry has aided **Crest Marine Services** projection on a top line growth trajectory.

FORM-VIII

[See rule 9(4)]

RECRUITMENT AND PLACEMENT SERVICE LICENCE

1.	Name of the Recruitment and Placement service provider	CREST MARITIME SERVICES				
2.	Address of the registered office	G-17,SOUZA TOWERS, DR. ROCK D'SOUZA ROAD, OPP. MUNICIPAL GARDEN,				
3.	Address of branch					
		Sr No	Address	City	State	Pin
4.	Status (person/company/institution/agency or other organisation)	Agency				
5.	Licence number	RPSL-MUM-100				

This is to certify that the **CREST MARITIME SERVICES** has presented the requisite documents and has complied with the procedures prescribed under Merchant Shipping (Recruitment and Placement of Seafarers) Rules, 2016.

Subject to the conditions referred to in the rules, and unless the licence is suspended or withdrawn in writing, this licence is valid from **28/03/2022** to **28/03/2027**.

Recruitment and Placement of the seafarers Service License issued under the provisions of the Merchant Shipping (Recruitment and Placement of seafarers) Rules, 2016, and Regulation 1.4. of the Maritime Labour Convention 2006, as amended.

Date :28/03/2022

Issued by Director,
Seamen's Employment Office()

(This is an electronically generated certificate. No signature is required for this.)



भारत सरकार/ GOVERNMENT OF INDIA
पोत परिवहन मंत्रालय/ MINISTRY OF SHIPPING

नाविक रोजगार कार्यालय/SEAMEN'S EMPLOYMENT OFFICE
नौ भवन रामजी भाई कम्पानी मार्ग/NOU BHAVAN, 10 R.K. MARG,
बेलार्ड ईस्टेट, मुंबई-400 001/ BELLARD ESTATE, MUMBAI-400 001

No: SEO/RPSL/36/2006/59/2017

Date: 23.01.2017

12 4 JAN 2017

To,
M/s Crest Maritime Services
G-17, Souza Towers, Dr. Rock D'souza Road,
opp. Municipal Garden, Panaji 403 001. Goa

Sub: Renewal of RPS Licence in respect of M/s Crest Maritime Services under M.S.
(RPS) Rules, 2016-regarding.

Sir,

I am to refer to your application dated 22.09.2016 and 30.11.2016 on the above aforesaid subject.

It is to inform you that your request for Renewal of RPS Licence in respect of Recruitment and Placement of Service Licence bearing No. RPSL-MUM-100 is considered and revised with its validity from 16.03.2017 to 15.03.2022 accordingly same is forwarded herewith for your reference and record, please acknowledge the receipt.



Yours faithfully,

(R.C. Hembaram)
Assistant Director
For Director

Copy to:

1. The Directorate General of Shipping, Mumbai (Kind Attn. DDG (Crew), for information with a copy of RPS Licence.
2. The DDG, (E-Gov.) for kind information with a copy of Licence, with the request to arrange for necessary updation on DG'S website of the said RPS Licence.
3. The Principal Officer, Mercantile Marine Department, Mumbai, for information, with a copy of RPS Licence.

For Director